BPM
Business
Process Management

PROGRAM OBJECTIVE

Business Process Management (BPM) refers to managing an organization/business through its processes. It is the foundation that should underlie any organization that owns or wants to analyze, improve, and control its processes.

It represents a common language through which processes are documented, responsibilities are defined, measurements are taken, performance indicators (KPIs) are established, and continuous improvement is applied uniformly throughout the organization. Regardless of whether an organization intends to improve its processes or not, BPM remains the only way to define organizational components starting from the shareholders /management's vision and customer expectations.

OBJECTIVES / BENEFITS

At the end of this training, participants will be able to successfully analyze and create processes by:
- Learning how to document processes
- Identifying methods for documenting processes
- Understanding the importance of using effective controls
- Gaining knowledge of process definition standards
- Learning how to define a process
- Acquiring the ability to build operational procedures
- Developing process management skills
- Applying the necessary skills to work within BPM frameworks

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WHO SHOULD ATTEND

This course is intended for members of functional teams focused on process/quality improvement (Business Transformation, Business Reengineering, Business Improvement, Change Management), project managers, IT professionals, and employees from departments such as Marketing, Sales, Engineering, Production, Supply Chain, Operations, Risk, Human Resources, Finance, etc., regardless of their industry. Also suitable for shareholders and top management.

WHAT YOU WILL RECEIVE

CODECS Business Process Management Practitioner training diploma – a certificate signed by two internationally certified IASSC trainers and BPM experts.

COURSE STRUCTURE

 Duration: 2 days
 Methodology: 40% presentation, 60% practical work

CONTACT & REGISTRATION

For registration and information about CODECS programs, a consultant is available at the headquarters on Str. Agricultori, no. 37–39, or by phone at: 021.252.51.82/3/4, or via email: training@codecs.ro | sales@codecs.ro